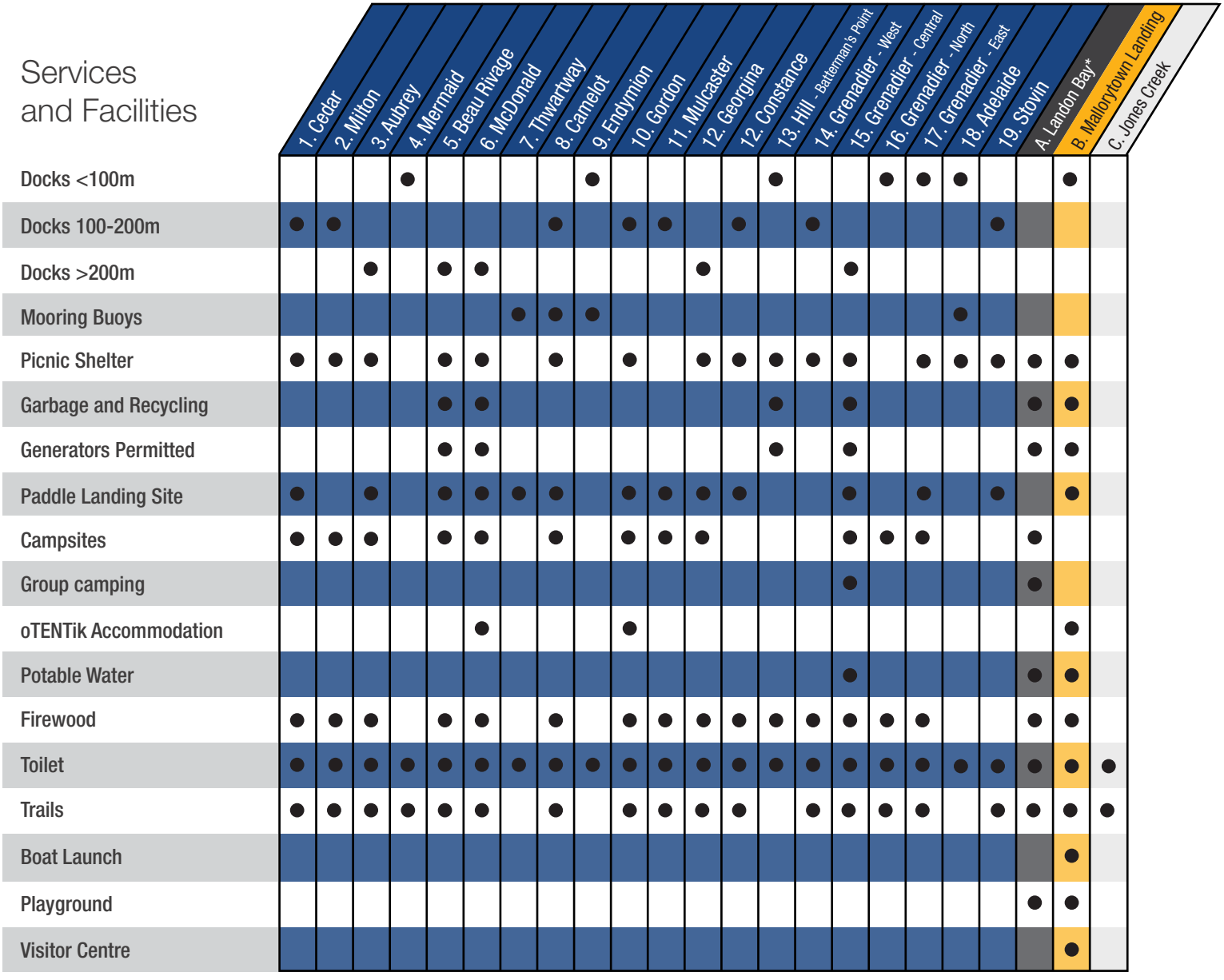Services and Facilities